Arctic Wolf®
IR JumpStart Retainer

DATASHEET

When crisis strikes, the last thing you want is hesitation or uncertainty when asked, "What do we do now?" IR JumpStart serves as your answer and action plan.

A New Approach to the Incident Response (IR) Retainer

Being prepared for a cyber attack should not require an organization to pre-purchase a block of IR hours costing tens of thousands of dollars. Arctic Wolf IR JumpStart Retainer combines the short response SLA organizations value in a retainer with proactive IR planning to build confidence and resilience, without the upfront costs of traditional IR retainers.

IR Plan Builder

Developed through years of restoring large and small organizations from cyber attacks, IR Plan Builder guides organizations through an online process of collecting the critical information needed to jump-start IR engagements.

IR Plan Review

Arctic Wolf® will review your incident response plan to identify gaps and missing information that cause delays during the response to data breaches and other major incidents.

Rapid Engagement

When you need help fast

- 1-hour response SLA
- Fast-track scoping call based on IR plan
- Discounted pricing on IR service engagement
- Recommendations for legal and other resources during response

Full-Service IR Team

Containment to restoration

- Elastic Response Framework
- In-depth digital forensics analysis
- Comprehensive data and system restoration
- Proven threat actor communications strategies

Proactive Planning

Build confidence and resilience

- Designate key contacts
- Identify critical data and applications
- Plan review by Arctic Wolf to identify gaps
- Safeguard your plan

Elastic Incident Response Framework

Arctic Wolf® Incident Response is powered by Tetra Defense. Acquired by Arctic Wolf in 2022, Tetra Defense pioneered remote incident response and built an elastic incident response framework that enables a rapid response to any cyber emergency at scale. A dedicated Incident Director orchestrates every response and assigns team members based on the attack type, scope of incident, and phase of response. Team members work in parallel through the response to minimize downtime and costs and the Incident Director ensures clear communication with the organization to ensure everyone remains informed from the SOC to the board room.

SECURE

Secure the environment by eliminating threat actor access.

- Remediate root point of compromise
- Monitor for re-entry attempts
- Collect and preserve data and evidence

ANALYZE

Analyze the cause and extent of the activities while inside the network.

- Establish dwell time
- Investigate which files may have been accessed, deleted, or stolen
- Thorough explanation of forensics findings

RESTORE

Restore the organization to its pre-incident condition.

- Data recovery
- System restoration
- Threat actor negotiations
- Ransom settlements

Contact Arctic Wolf

More information about Arctic Wolf Incident Response and IR JumpStart Retainer is available on **our website**.

Arctic Wolf customers should contact their Customer Success Manager for more information about how to obtain IR JumpStart Retainer.

For immediate assistance with an active cyber attack, call us 24x7 at 1-888-272-8429.

About Arctic Wolf®

Arctic Wolf is the global leader in security operations, delivering the first cloud-native security operations platform to end cyber risk. Powered by threat telemetry spanning endpoint, network, and cloud sources, the Arctic Wolf® Security Operations Cloud ingests and analyzes trillions of security events each week to enable critical outcomes for most security use cases. The Arctic Wolf® Platform delivers automated threat detection and response at scale and empowers organizations of any size to stand up world-class security operations with the push of a button.

For more information about Arctic Wolf, visit arcticwolf.com.

SOC2 Type II Certified

ISO 27001 CERTIFIED
CYBERGUARD COMPLIANCE